

## Section 2a: Business Development – Policies, Objectives & Targets

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*These policies shall be measured for effectiveness by Partner opinion at the annual management review meeting.*

### QUALITY POLICY

Primis Engineering Group provides engineering services to private enterprise, government and non government agencies.

#### Our Business

Provision of mechanical and structural engineering consultancy services including preparation of drawings, calculations, reports and specifications. Fabrication of mechanical and structural components using sub contract fabricators, but excluding the provision of on going maintenance and service for the components.

#### Our Commitment

Our level of competence, quality of work and reliability shall include:

- identifying and meeting client requirements through valuing efficient and effective client liaison,
- quality and integrity of products supplied to the customer,
- high standard of workmanship,
- timeliness of service delivery,
- a commitment to continuous improvement in our business activities,
- competency, integrity and professionalism of employees, and
- health & safety in relation to our employees and duty of care when conducting our business in the office, on sites and within the community.

#### Our Objectives

With all staff adhering to our Management System and more specifically this quality policy, we ensure repeat business from existing clients as well as providing referrals to new clients.

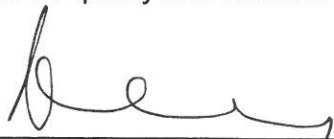
The companies shall meet the standards required for certification to ISO 9001:2015 as a measure of professional service standards.

The companies shall meet the regulatory and standards requirements of the products developed.

The companies shall profitably provide services and ensure customer satisfaction through good business management practices.

#### Review and Improve

This policy shall be reviewed annually to measure company performance and to identify opportunities for quality and financial improvement.

  
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Partner

16/7/18

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Date